

Patient Participation Group (PPG) Network Meeting
5 October 2023 | 11am – 12.30pm | Braunstone Civic Centre

<p>Representation from: Castle Donington Surgery Castle Medical Group Dr Virmani & Dr Bedi (Whitwick) East Leicester Medical Practice Fosse Medical Centre Groby Road Medical Centre Heath Lane Surgery South Leicestershire Medical Group The Burbage Surgery The Limes Medical Centre The Orchard Medical Practice Uppingham Surgery</p>	<p>Integrated Care Board (ICB) representation from: Sue Venables, <i>Head of Engagement & Insights</i> Birju Vaja: <i>Insights & Experience Officer</i> Kirstie Swinfield, <i>Partner Insight Senior Assistant</i> Jit Parekh, <i>Community & Stakeholder Management Officer</i> Jacob Brown, <i>Children, Young People & Families Engagement Officer</i> Melanie Shilton, <i>Campaigns, Behaviour Change & Projects Manager</i> Mark Pierce, <i>Head of Population Management</i></p>
<p>Information stalls on: Active Together World Mental Health Day Wesley Hall LOROS Leicester, Leicestershire & Rutland’s winter campaign Healthwatch Leicester and Leicestershire</p>	
<p>Welcome and introductions Hosted by Sue Venables</p>	
<p>Population Health Management Presented by Mark Pierce</p> <p>Slides presented.</p> <p>Question: How do Leicester, Leicestershire and Rutland (LLR) figures for preventable deaths compare to national figures? Answer: LLR is in the 60th percentile.</p> <p>Question: Can PPGS have more detailed population data for their locality? Answer: Much of the data can be broken down to a locality level. If you have a specific request for data, please contact birju.vaja1@nhs.net and we will look into your request.</p> <p>Question: How up to date is the data? Answer: The data that the Integrated Care Board (ICB) uses is from a variety of sources, so some data collections are much more recent than others and can vary from months to years.</p> <p>Question: Does the smoking data include vaping? Answer: Not at present.</p> <p>Comment: Data needs to be reliable but the quality of clinical coding from primary care staff is questionable. Comment: NHS data does not include private healthcare. Comment:</p>	

Question: It can be difficult to get data for more affluent areas, such as Rutland, because data is focussed on the most deprived areas.

Answer: There are different inequalities in rural areas and accessing healthcare can be an issue due to distance and transport.

Question: There are issues bordering counties using different clinical systems and staff not having access to medical records of patients who live in LLR. Will this be resolved?

Answer: We're further ahead than ever before with summary care records and shared care records, but there is more work to do.

There were several comments and questions around understanding what records are available via the NHS App and the difference between summary care records, GP care records and shared care records, and the rules around consent for each of these records. As this is an area of interest to the PPG Network, we will revisit these topics at a future Network meeting.

Leicester Leicestershire and Rutland winter campaign

Presented by Melanie Shilton

Slides presented.

Network members were asked to work in groups to discuss:

- Regarding the winter campaign, what would be helpful in the following areas?
 - Digital access and confidence
 - Practice team
 - Using community services, alongside general practice
- How can PPGs help to get information to patients?

Responses collected by Melanie to support the campaign.

GP national survey 2023 – LLR focus

Presented by Kirstie Swinfield

Slides presented.

Question: Does it help with practice appraisals?

Answer: Yes – the results are being discussed with Primary Care Networks, particularly in relation to Capacity and Access Improvement Payments for 2023/24.

Question: Are the results available to PPGs?

Answer: Yes – please visit <https://gp-patient.co.uk/>

Final questions/comments

Please email and suggestions for future agenda items to: birju.vaja1@nhs.net.

The next meeting will be held on Thursday 30 November at 11am online via Zoom.