

## Public and Patient Involvement Assurance Group (PPIAG)

**Report from meeting of:** Wednesday 26 July 2023

**Attendance:** Evan Rees, Nishita Andrea Ganatra, Brigitte Heller, Janet Thompson, Mathew Hulbert, Vaughan McLeod, Brian Rowlands, Mary Smith, Rasheed Cader

**Guest visitors:** Phil Marston, Sandeep Kaur

**Integrated Care Board (ICB) representation:** Sue Venables, Kirstie Swinfield (notes)

**Apologies:** Andy Murtha

**Quoracy:** The meeting was quorate.

**Declaration of interest:** Vaughan McLeod declared an interested as he is involved with political lobbying relating to the hospitals in Oakham and Lutterworth.

### First item

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| <b>Topic presented</b>  | Assuring the approach towards public consultation on Lutterworth   |
| <b>Presented by</b>   | Sue Venables, Head of Engagement and Insights  |
| <b>Purpose of presenting</b>  | The PPIAG were asked to assure that the approach towards public consultation on Lutterworth appropriately and sufficiently involves the public and patients. |
| <b>Geographical scope of proposed engagement</b>  | Lutterworth and immediate surrounding areas  |
| <b>Demographic scope of proposed engagement</b><br>E.g. age, gender, income/occupation, cultural background, disability | All groups   |
| <b>Engagement timescales</b>  | For 12 weeks, provisionally commencing in September 2023   |
| <b>Evidence of engagement activities is provided by</b>   | A) Lutterworth Consultation Document<br>B) Lutterworth Consultation Communications and Engagement Plan   |
| <b>Any (relevant) groups not engaged with</b>   | N/A  |
| <b>Which LLR-wide collaboratives and</b>  | Lutterworth Steering Group   |

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| <b>design groups does this impact</b>  |  |
| <b>Key themes emerging from the presentations as identified by the Group</b> | <p>Although Lutterworth shows as one of the least deprived areas nationally, rural deprivation must be considered.</p> <p>The population of the area is likely to increase, particularly the number of working age people living in the area, as a significant number of new homes are being built and there are local job opportunities in the distribution industry. It is, therefore, important to hear sufficient views from people of a working age.</p> <p>The consultation should acknowledge that other options had been considered and discounted, such as building a new hospital. This should be clearly addressed to help people understand why they are being presented with these proposals and not others, as well as the costs and timescales.</p> <p>Younger people will be consulted through working with local schools, as well as the voluntary and community sector, including the Scout Association and Young Farmers. The voluntary and community sector will also support in reaching people with protected characteristics, such as the traveller community in Lutterworth.</p> <p>People feel passionately about Feilding Palmer Hospital and the proposals are likely to be contentious. Since there are many different views in the community, the consultation should aim to help people understand what good health care could look like in the local area.</p> <p>It would be valuable to understand people's views on rehabilitation services and how they are delivered.</p> <p>It is important to learn from other public consultations/engagements, such as the recent Hinckley engagement. To keep people interested and involved, the NHS must keep them up to date and act as quickly as possibly to deliver what they say they will.</p> <p>As there will be a big concentration of healthcare services on one site, public transport needs to be considered.</p> |
| <b>Are there any implications for consultation processes?</b>                | As outlined above  |
| <b>Areas of good practice</b>  | Hosting face-to-face events in addition to digital methods of communication.   |

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| <b>Areas for improvement and recommendations</b>   | <p>Explain in the consultation documents why other options had been considered and discounted, such as building a new hospital.</p> <p>Seek an understanding of people's views of rehabilitation services.</p> <p>Seek an understanding of people's transport needs.</p>  |
| <b>Was the Group assured that engagement/consultation had been satisfactorily completed?</b> | <p>The Group was assured that the approach toward public consultation on Lutterworth would appropriately and sufficiently involve the public and patients. They requested that their comments are considered and recommendations included within the Lutterworth Consultation Communications and Engagement Plan.</p> |
| <b>Was the Group assured that insights had impacted decisions/planning?</b>                  | <p>N/A</p>  |
| <b>Standing agenda items</b>   |   |
| <b>Report from the previous meeting</b>  | <p>The report from the PPIAG meeting on 28 June 2023 was approved.</p>  |
| <b>Horizon scanning</b>  | <p>No new items were added to the PPIAG agenda planner.</p>   |
| <b>Other business</b>  | <p>The next meeting will be on Wednesday 30 August at 10am online via Zoom.</p>   |