

Public and Patient Involvement Assurance Group (PPIAG)

Report from meeting of: Wednesday 24 May 2023

Attendance: Evan Rees, Rasheed Cader, Nishita Andrea Ganatra, Brigitte Heller, Janet Thompson, Vaughan McLeod, Andy Murtha, Mary Smith

Integrated Care Board (ICB) representation: Sue Venables, Kirstie Swinfield (notes)

Apologies: Brian Rowlands

The meeting was quorate.

There were no declarations of interest.

First item

Topic presented	Maternity and Neonatal Voices Partnership
Presented by	Mina Bhavsar, Maternity Transformation Programme Manager, LLR ICB Sally Etheridge, Co-director and founder of Leicester Mammias
Purpose of presenting	The PPIAG are asked to assure that the Leicester, Leicestershire and Rutland (LLR) Maternity and Neonatal Voices Partnership (MNVP) is being developed with appropriate and sufficient public and patient involvement.
Geographical and demographic scope of proposed engagement E.g. age, gender, income/occupation, cultural background, disability	Parents and families accessing maternity services in Leicester, Leicestershire and Rutland, and the Local Maternity System, including all acute and community services and community hubs.
Proposed engagement timescales	The MNVP contract term is initially for 12 months.
Evidence of engagement activities is provided by	Paper and presentation.
Which LLR-wide collaboratives and design groups does this impact	

<p>Key themes emerging from the presentations as identified by the Group</p>	<p>The Maternity and Neonatal Voices Partnership (MNVP) detailed a good range of engagement methods including social media, WhatsApp, events, surveys, leaflets, visits to children’s centres, and connections with community groups and forums. Although Leicester Mammias, as an organisation, delivers a service to Leicester City residents only, the MNVP will cover Leicester, Leicestershire and Rutland (LLR).</p> <p>Previous consultations have identified that mothers in Melton and to the east of the county value St Mary’s Birth Centre, which links into the NHS’ personalisation agenda, but the Building Better Hospitals plans centre around moving to Leicester. However, there is recognition that the plans are on hold at present.</p> <p>Compared to regional peers, Leicester, Leicestershire and Rutland neonatal deaths are 5% higher. System work is underway to understand the reasons and implement actions.</p> <p>A lack of compassion highlighted in maternity services nationally is surprising.</p> <p>The partnership model is positive, as it helps to ensure that both patients and staff are listened to at all stages.</p> <p>Support for the MNVP model and encouraged by progress.</p> <p>The presentation contained heteronormative language; need to consider diversity by using more inclusive language.</p> <p>The reports on maternity services nationally and locally need to be combined and the content explored to understand how parents in LLR will be impacted.</p>
<p>Are there any implications for consultation processes?</p>	<p>No</p>
<p>Areas of good practice</p>	<p>Using numerous engagement mechanisms.</p> <p>Using a partnership model to help ensure that both patients and staff are listened to at all stages.</p>
<p>Areas for improvement and recommendations</p>	<p>Consider diversity by using more inclusive language.</p> <p>There are a number of festivals taking place locally over the summer, which may provide opportunities to promote the MNVP.</p>
<p>Was the Group assured that engagement/consultation had been</p>	<p>Yes</p>

satisfactorily completed?	
Was the Group assured that insights had impacted decisions/ planning?	N/A
Second item	
Topic presented	Hinckley Community Services Review – report of engagement
Presented by	Sue Venables, Head of Engagement and Insights, LLR ICB
Purpose of presenting	The PPIAG are asked to assure that patients and the public were appropriately and sufficiently involved and engaged with regarding the proposals to improve community health services in Hinckley.
Geographical and demographic scope of proposed engagement E.g. age, gender, income/occupation, cultural background, disability	All people in Hinckley and Bosworth, and anyone else with an interest.
Proposed engagement timescales	23 January 2023 – 8 March 2023.
Evidence of engagement activities is provided by	Paper and presentation.
Which LLR-wide collaboratives and design groups does this impact	
Key themes emerging from the presentations as identified by the Group	<p>There was good awareness of the engagement work in the Hinckley and Bosworth area.</p> <p>A large number of people were engaged with and completed the engagement questionnaire.</p> <p>The process to improve community health services in Hinckley has been in progress for a very long time and it is difficult to maintain public engagement.</p>
Areas of good practice	Good awareness of the engagement and many people engaged with.
Areas for improvement and recommendations	N/A
Are there any implications for	No

consultation processes?	
Was the Group assured that engagement/ consultation had been satisfactorily completed?	Yes
Was the Group assured that insights had impacted decisions/ planning?	N/A
Standing agenda items	
Report from the previous meeting	The report from the PPIAG meeting on 22 March 2023 was approved.
Horizon scanning	No new items added to the planner.
Other business	The Five-Year Joint Plan engagement, which commenced on 18 May 2023 will close on 7 June 2023 to meet the national timetable. The insights from the engagement will influence the next draft version, which is required for discussion at a meeting of the NHS Leicester, Leicestershire and Rutland (LLR) Integrated Care Board on 13 July 2023. The plan must be published on 30 June 2023 and submitted to NHS England. It will be published with the caveat that it is still a draft until formal approval is received by the NHS LLR Integrated Care Board.
Next meeting	The next meeting will be on Wednesday 28 June 2023 and will be held virtually via Zoom.