

RESPOND BY

**16th
March
2025**

NHS

**Leicester, Leicestershire
and Rutland**

Improving access to health services in Rutland where treatment is needed on the same day



A public consultation on proposed improvements

This is your chance to find out more
about what is being proposed and have
your say.

This will help the local NHS to
understand what the changes would
mean for you and help us to make a final
decision.



Have your say on proposed changes to urgent care services in Rutland when access is needed on the same day

The NHS wishes to simplify, combine, and improve some existing services in Rutland by 1 April 2026.

Rutland currently has a Minor Injury Service and an Urgent Care Service. They run separately and have different opening times. We would combine these services providing them from a refurbished facility at Rutland Memorial Hospital.

The service would operate for 8 hours every day (Monday to Sunday). Appointments would be pre-bookable via NHS 111 or your GP practice.

The proposed service would be provided by nurses, advanced nurse practitioners (nurses who have a Masters degree in clinical practice) and other clinicians who have access to and guidance from a GP. If people need it, they will be given a prescription for medication.

The service would treat non-life-threatening conditions including minor dislocation, cuts, grazes, bites, minor head injury, eye injury, burns or scalds, wound infection, bone fractures, sore throats, ear infections and water infections.

We would like to increase access to X-ray facilities, but currently only have money to provide this service on Wednesdays and Thursdays. Over time, we would assess the demand for the X-ray service from people living both inside and outside of Rutland; however, it is unlikely that the service would be expanded in the immediate future.





Why do services need to improve?

There are lots of reasons why health services need to change and improve in Rutland:

- The population of Rutland is increasing.
- The population of Rutland is changing with more people over the age of 64.
- Access to some services is difficult.
- The way services are organisation is confusing.
- Buildings need refurbishing to be fit for the future.
- More demand for services provided at GP practices



The benefits of the proposed improvements

- More 'on the day' appointments - increasing from 6,785 to 7,644 per year through one centralised service.
- Less people would need to drive out of Rutland - reducing the number of miles traveled and the carbon footprint.
- Less confusion when accessing services - one place of care with consistent ways of booking appointments and consistent opening times would be easy to understand and remember.
- Improved facilities - updated and modernised facilities to enhance quality and improve the experience.
- Reduced duplication of services - a single service from one facility would reduce duplication enabling staff to concentrate on delivering care safely and efficiently from one location.
- More joined up services - with shared medical records and easier referrals to other services.
- Relieves pressure on accident and emergency departments.



Let us know what you think

This consultation will run until **Sunday 16 March 2025**. We want to know what you think about the proposals for improving services in Rutland.

You can:



Find out much more about the consultation on our website
www.bit.ly/rutlandsurvey



Complete the consultation questionnaire online at
www.bit.ly/rutlandsurvey or pick-up a questionnaire at your GP practice or another local venue.



Email your views to: llricb-llr.beinvolved@nhs.net or telephone: **0116 295 7532** to receive a paper copy of the questionnaire or information in another format.



Write to us at
Freepost Plus RUEE-ZAUY-BXEG, Rutland Consultation,
NHS LLR ICB, Room G30, Pen Lloyd Building,
County Hall, Glenfield, Leicester, LE3 8TB



Follow our social channels:
@NHS Leicester, Leicestershire and Rutland



@NHS_LLRL



Come along to one of our drop-in events and we will help you to complete the questionnaire.

Greetham Community Centre	Oakham Library	The Falcon Hotel	Empingham Medical Centre
Great Lane, Oakham LE15 7NG	Catmose St, Oakham LE15 6HW	7 High St E, Uppingham, Oakham LE15 9PY	37 Main St, Empingham, Oakham LE15 8PR
Thursday 13 February 2025	Wednesday 26 February 2025	Friday 7 March 2025	Tuesday 11 March 2025
9.30am- 12.30pm	9.30am- 12.30pm	9.30am- 12.30pm	11am-1pm