



Leicester, Leicestershire
and Rutland
Integrated Care Board

Welcome to our Annual General Meeting 2024/25

Thursday, 14 August 2025

A proud partner in the:



Leicester, Leicestershire
and Rutland
Health and Wellbeing Partnership



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1.	Reflections on the last year By Paula Clark (Chair)
2.	Achievements and successes By Rachna Vyas (Chief Operating Officer)
3.	Financial Review - 2024/25 By Robert Toole (Chief Finance Officer)
4.	The year ahead ... By Toby Sanders (Chief Executive)



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Introduction to LLR ICB and reflections on the last year

Paula Clark
ICB Chair

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Health and Wellbeing Partnership

Who we are and the purpose of the ICB

The LLR ICB serves approximately 1.2 million people across the rural, market towns and urban areas of Leicester, Leicestershire and Rutland (LLR). The population of LLR is diverse and health needs and life expectancy vary across each 'place'.

The LLR ICB is a **statutory** NHS organisation responsible for:

- developing a plan for meeting the health needs of the population
- managing the NHS budget and
- arranging for the provision of health services in a geographical area.

The ICB takes a 'helicopter view' of health and care in Leicester, Leicestershire and Rutland, bringing health and care organisations together so that services are person-centred and as joined up as possible.



Our Five-Year Plan & 13 Pledges

1. Improve the health of our most deprived communities and narrow the gap between those who have the best and the worst health.

2. Spend more money on preventing people becoming ill in the first place.

3. Identify the frailest in our communities and wrap care and support around them.

4. Improve access to GP appointments.

5. Reduce ambulance response times.

6. Reduce A&E waiting times.

7. Provide more joined-up, holistic and patient-centred care, delivered closer to home.

8. Reduce waiting times for hospital treatment.

9. Reduce the percentage of people on GP learning disability registers who receive an annual health check and health action plan.

10. Reduce inequity in access to mental health services across each of our neighbourhoods.

11. Improve access to, experience of, and outcomes for children and young people with a special focus on driving up health equity.

12. Listen to the voices of women and girls to co-produce and transform services.

13. We will shape our people and services around the needs of people, by building a one-team and culture to maximise the people potential of the LLR population.





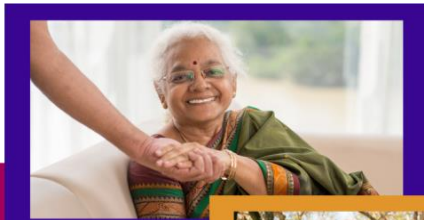
Strong partnership working to support delivery

Our vision is to help everyone in LLR live healthy, fulfilling lives. To achieve this vision we are working with our partners to make the necessary changes to improve the delivery of healthcare services. We do this at three levels across our health and care system:

- 1. Neighbourhood** – based on 26 groups of GP practices, known as primary care networks. These work together to manage care closer to home for populations of 30-50,000 patients. Multi-disciplinary teams work with councils, the community and voluntary sector, to care for those with long-term conditions.
- 2. Place** - our three 'Places' - Leicester, Leicestershire and Rutland - each have their own distinct characteristics, challenges and opportunities. Each Place has its own Joint Health and Wellbeing Strategy (JHWS) aimed at delivering the LLR priorities which are best addressed at a Place or community level.
 - View the [Leicester City Council JHWS](#)
 - View the [Leicestershire County Council JHWS](#)
 - View the [Rutland County Council JHWS](#)
- 3. System** – at the system level, covering the whole of LLR, our ICB and partner organisations analyse need, set priorities and desired health outcomes, and allocate the funding.

Annual Report and Accounts 2024/25

NHS
Leicester, Leicestershire
and Rutland



Annual Report & Accounts
Leicester, Leicestershire & Rutland
Integrated Care Board
1 April 2024 - 31 March 2025

The LLR ICB's Annual Report and Accounts 2024/25 contains further information about the ICB including who we are, what we do and reflections on the past year's achievements, successes and challenges.

For a copy of our Annual Report and Accounts, please visit our website at:
www.leicesterleicestershireandrutland.icb.nhs.uk/

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Achievements and successes

Rachna Vyas
Chief Operating Officer

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2024/25 Delivery

Primary Care

Community Pharmacy

Consultation Service/Pharmacy

First – over 108,000 consultations were carried out which saved over 18,000 hours of GP and other health care professionals' time.

Antimicrobial resistance – LLR

is one of the best areas in the Midlands region for using shorter courses of antimicrobials, reducing resistance to antimicrobials and enabling patients to recover well from infections.



Modern General Practice Model implemented across LLR

- 100% of GP Practices have transitioned to **Cloud Based telephony services**
- 100% of GP Practices have an **online consultation solution in place.**

Community Care

In conjunction with Local Authorities, **Better Care Funds used across LLR to drive integration of health and care service** – e.g. falls service enabled people aged 65 and over to access local services and remain in their own homes, avoiding emergency admissions.

Intermediate Care

The **intermediate care service** – contributed to saving 1,154 acute bed days, reducing pressure on hospital capacity. Consistently performed >86% of people still living at home 91 days post hospital discharge (target 82.3%).

2024/25 Delivery

Long Term Conditions

Enhanced diabetes services:

- 104 GP Practices across LLR now deliver these services.
- Convenient for patients.
- Provides specialist intervention and facilitates better condition management.
- A significant improvement in HbA1c targets in Type 1 and Type 2 diabetic patients.

Implementation of **Integrated Chronic Kidney Disease Integrated Care Delivery Project (LUCID)** to support earlier detection of disease and optimise treatment for patients with Chronic Kidney Disease.



Outreach **respiratory case finding in homeless people** – resulted in:

- 595 people being invited for screening
- 68 attendances for screening.
- 33 people received a clarified diagnosis of asthma/COPD and had treatment reviewed in a multidisciplinary team clinic.

2024/25 Delivery

Maternity

Listening to and working with women and their families – we continue to engage with the Neonatal Voice Partnership to ascertain the views of women's experience of maternity services to enable ongoing improvements.



Women's Health

Launch of the Women's Hubs Pilot - 3 hubs across LLR.

An increase in the number of women being screened for cervical screening – 7.5% increase in screening from the previous year.

Increased access to menopause care for women – waiting time for support reduced from 2 weeks to 2-3 days.

2024/25 Delivery

Children & Young People

We are proud of our work with local partners to positively transform children and young people's experiences of emotional, mental health and wellbeing services.

Online self-referral to triage and navigation – has provided an alternative route to access to mental health and emotional wellbeing support for children and young people.



Partnership working with the three Local Authorities to support **Safeguarding Children's Partnership Board** in design and delivery of safeguarding arrangements to support front line service delivery across health and care.

Mental Health – all age

Neighbourhood mental health and wellbeing cafes – we now have 38 neighbourhood mental health cafes across LLR run by voluntary and community sector organisations.

These cafes delivered over 13,500 sessions and had over 48,000 attendances, with approximately 5,500 people receiving one-to-one support in the last year.

2024/25 Delivery



Learning Disability & Autism

Completed annual health checks exceeded the target of 75%, achieving 84.9% which is an improvement on the previous 82.6%.

Inpatient numbers have reduced to within target - reducing the number of patients in inappropriate settings of care.

A positive impact on life expectancy – an increase in average age at death for people with learning disabilities has increased from 62 years old to 66 years old in LLR.

2024/25 Delivery

Urgent and Emergency Care

Implementation of pathways to improve access to urgent and emergency care and elective services for children - ongoing transformation in services for children with epilepsy, diabetes, continence issues, respiratory conditions and end of life.

Establishment of the Urgent and Emergency Collaborative with partners to drive transformation and improvements across the whole pathway.

Elective care and cancer

Cancer Faster Diagnosis Standard sustained improvement delivering >83% within 28 days of referral (target 77%).

Implementation of **mental health and wellbeing support** for patients going through cancer treatment – delivered by Macmillan.





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Financial Review

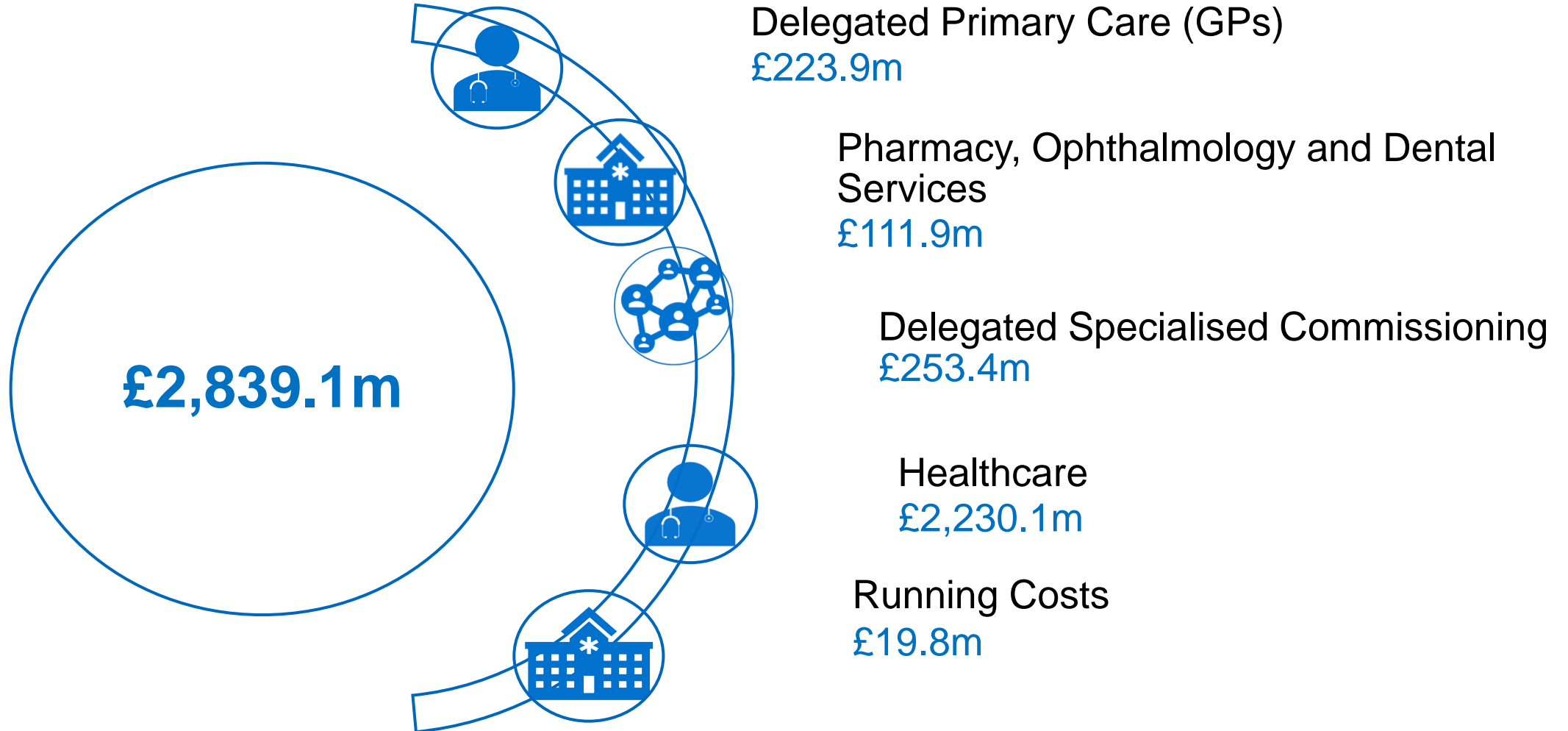
Robert Toole
Chief Finance Officer

A proud partner in the:

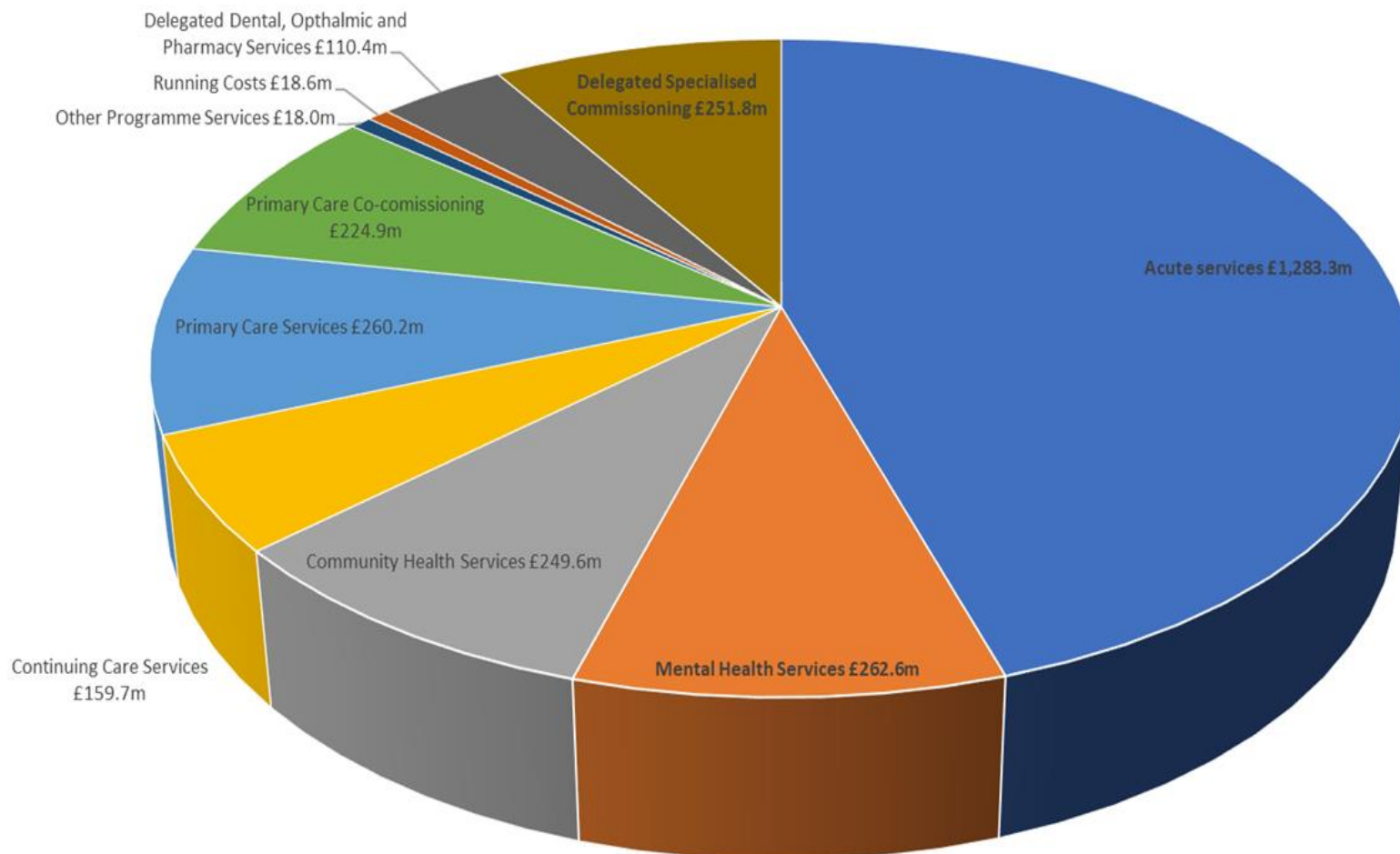


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Financial allocation received in 2024/25

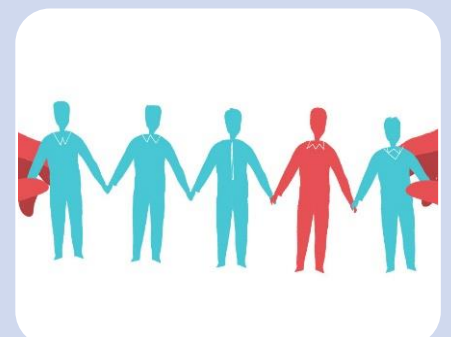


Total financial allocation £2.8bn and use



Service	Value	%
Acute services	£1,283.3m	45.2%
Mental Health Services	£262.6m	9.2%
Community Health Services	£249.6m	8.8%
Continuing Care Services	£159.7m	5.6%
Primary Care Services	£260.2m	9.2%
Primary Care Co-commissioning	£224.9m	7.9%
Other Programme Services	£18.0m	0.6%
Running Costs	£18.6m	0.7%
Delegated Dental, Ophthalmic and Pharmacy Services	£110.4m	3.9%
Delegated Specialised Commissioning	£251.8m	8.9%
Total	£2,839.0m	100.0%

How we have delivered value for money



Working with ICB partners including NHS and Non-NHS Trusts, Local Authorities and Voluntary Sector to optimise finances for the system

Established a financial improvement plan and delivered efficiencies of £59.8m and delivered a break-even position with deficit funding support

Initiatives to improve patient pathways and reduce waiting times

Ensuring appropriate and cost-effective prescribing

Reviewed our Management and Administration costs – reinvested savings into healthcare services

Key financial measures



Financial Challenges for 2025/26



Further delegation of funding related to specialist commissioning services



The local health system, including the ICB, continues to have significant financial challenges.



The ICB needs to save £70.2m to manage potential demand for services and to fund investments meeting Break Even Duty after £15m Deficit Support



Significant inflation costs, beyond funded levels



Organisational evolution as we work to cluster and reduce management costs further



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The year ahead...

Toby Sanders
Chief Executive

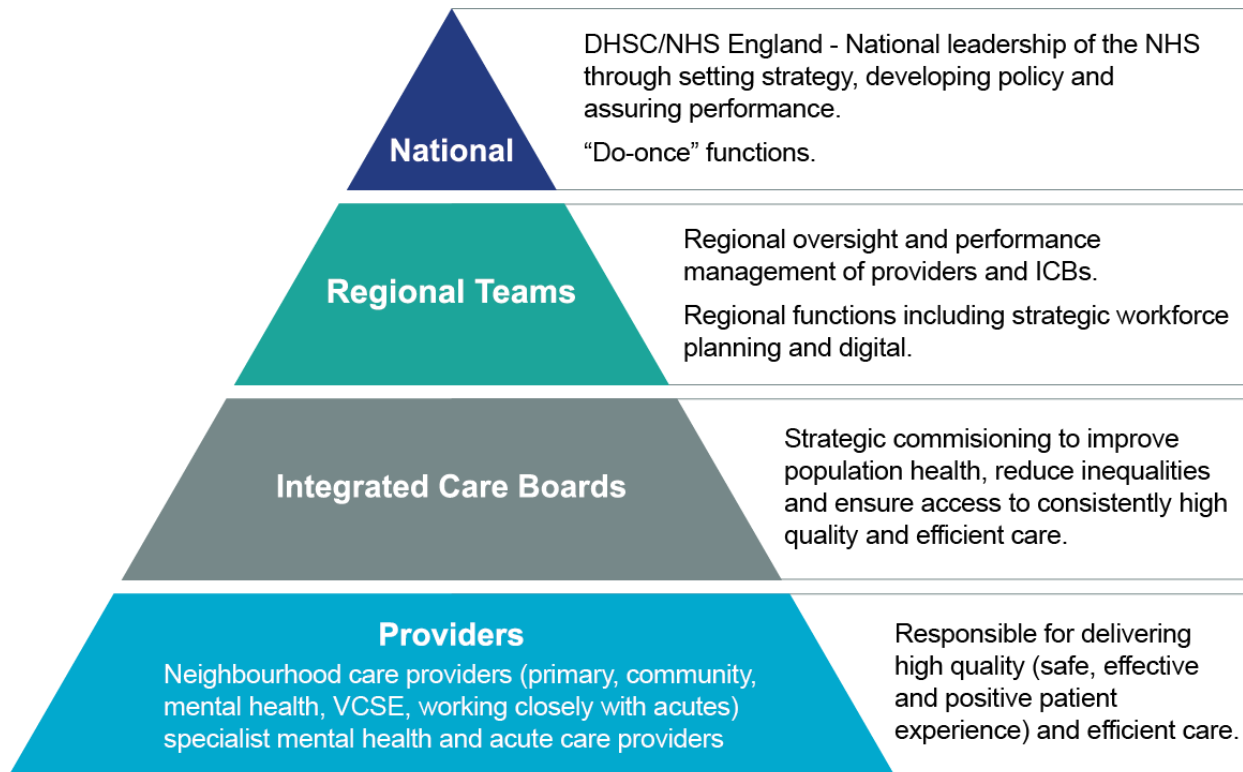
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2025/26 priorities and challenges

Deliver the NHS Reforms and refreshed role of ICBs – to improve population health, reduce inequalities and ensure access to consistently high quality and efficient care.



Improve population health and ensure access to consistently high-quality services.



Accountable for health budgets – ensuring best value now and in the future.



Lead population health strategy – evidence-based and long-term focus.



Commission, invest in and evaluate services – to improve outcomes and reduce inequalities.



Align resources strategically with long-term health objectives.



Manage clinical and financial risks across the system.

Questions?



We will do our best to answer the written questions we have received.

If we run out of time, we will provide a response in writing following the meeting.

If you have any further queries, please contact the LLR ICB by emailing us at: llricb-llr.enquiries@nhs.net and we will get back to you as soon as possible.



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Thank you

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